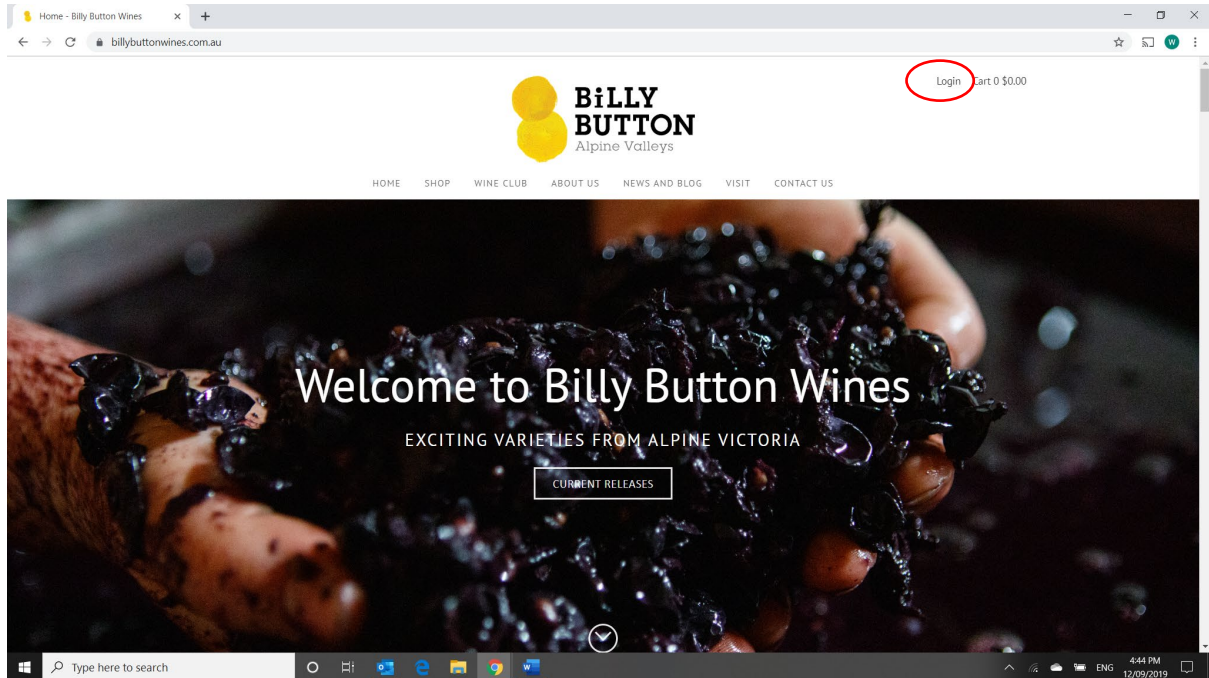


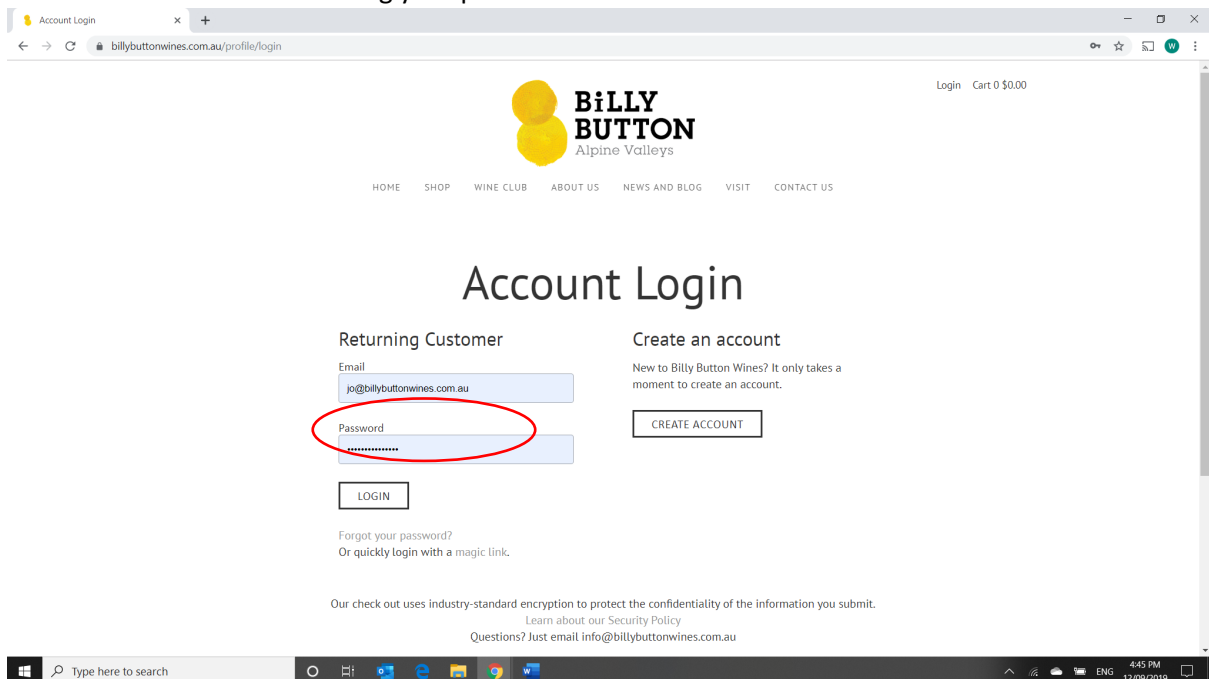
HOW TO CANCEL OR PUT YOUR MEMBERSHIP ON HOLD

Please be aware that we reserve the right to charge a \$20 administration fee if you cancel before receiving 3 wineclub shipments.

1. Login to the website



If you are logging in for the first time since the new website went live (August 10) click the forgot password link. The 'magic link' is for if you have temporarily forgotten your password and want to access the site without resetting your password.



2. Select 'adjust' on your Club Membership

The screenshot shows the 'Your Account' page for Joanna Marsh. The 'Club Memberships' section displays a 'Dozen Mixed' membership. The 'Adjust' button is circled in red.

Your Profile

Joanna Marsh
Porepunkah, VIC, AU
jo@billybuttonwines.com.au
0418 559 344

Password: *****

Club Memberships

Dozen Mixed Adjust

Ship To: 6856 Great Alpine Road
Bill To: Card ending in 0618
Status: Active

Your next club package is Sep 22, 2019

- 2 of 2017 Billy Button 'The Elusive' Nebbiolo
- 1 of 2019 Billy Button 'The Demure' Pinot Blanc
- 2 of 2019 Billy Button 'The Torment' Riesling
- 1 of 2018 Billy Button 'The Delinquent' Merlot

3. Scroll to the bottom of the club options page and click on the links 'Put your club on hold' or 'Cancel club'

The screenshot shows the 'Club Shipment' page. It displays a grid of wine bottles with their prices and 'ADD' buttons. At the bottom, the links 'Put your club on hold' and 'Cancel club' are circled in red.

Club Shipment

ADD ADD

Wine Bottle	Order from	Club Member Price	ADD
2018 Shy Susan Riesling Bottle	1 to 12	\$28.50	ADD
2018 Billy Button 'The Versatile' Vermentino Bottle	1 to 12	\$20.25	ADD
2018 Billy Button 'The Clandestine' Schioppettino Bottle	1 to 2	\$24.00	ADD
NV Prosecco Bottle	1	\$16.50	ADD
2017 Billy Button 'The Rustic' Sangiovese Bottle	1 to 3	\$24.00	ADD
2017 Billy Button Flame Robin Tempranillo Bottle	1 to 6	\$37.50	ADD
2018 Billy Button 'The Demure' Pinot Blanc Bottle	1 to 12	\$20.25	ADD
2019 Billy Button Rosato Bottle	1	\$15.00	ADD

Subtotal: AUD \$265.50

SAVE CLUB SELECTION

[Put your club on hold](#) | [Cancel club](#)